

Volunteer Roles

Site Support Team

Volunteers on our Site Team will assist the Festival Site Crew by clearing trails and the site of trash, assisting with traffic flow in the event of an emergency, and relieving other volunteers in the Ravine who may need a break to warm up.

Fire Tenders

Fire Tenders are responsible for manning the many fires we have on the site. They keep the fire burning at a safe level throughout the evening, and they greet and speak with festival patrons as they stop to visit the bonfire.

Information Attendant

Info booth volunteers will answer general questions about the festival, help guests navigate the grounds, and promote programming throughout the festival. The info booths will also host our Child Safety Registration this year, and info booth volunteers will help parents register their children. This is a great role for people who want to volunteer in pairs or small groups.

Activities Attendant

A great role for youth volunteers, Activity Attendants will manage our "play spaces" including the kick sled field, our famous snow slide, and our indoor children's craft area. Volunteers in this role may rotate between indoor and outdoor activities during their shift.

Donations

This year marks the return of our Donations team! Volunteers in this role will be equipped with Donations Signage and equipment and will engage with our patrons to encourage fundraising for our festival. This is a great role for people who want to volunteer in pairs or small groups. This is primarily an outdoor role, and volunteers will cover a lot of ground throughout the night as they interact with guests throughout the festival sites.

Hospitality Team

Do you have experience in hospitality and food service? In this role, you will join the CAFÉ bicyclette team and assist them with the Maple Taffy area, the Winter Patio, the concession stand, and help in the theatre during the cabaret. Volunteers in this role

will be asked to work a minimum of 2 nights during the festival.

Festival Store

Volunteers in this role will ideally have retail/cash handling experience. You will work in our festival store, selling our merchandise and assisting festival goers with their purchases.

Cabaret

Ushers/Crowd Control - Volunteers will man the doors to the theater, assist people into the room, and keep an accurate count of patrons in the theater for fire and safety standards. This role lasts until midnight on Friday and Saturday and is not suitable for youth volunteers.

Volunteer Registration

These volunteers check in all the volunteers as they arrive for their shifts each night. They also answer any questions and make sure all the scheduled volunteers have arrived for their shifts.

Volunteer HQ Swag/Supplies

This role will hand out volunteer swag and supplies, specific to each role, as well as answer volunteer questions.

Volunteer Food Services

These volunteers will serve the buffet dinner to fellow volunteers, crew members and keep the lounge area at Volunteer Headquarters clean throughout the evening.